

## Planning and Assessment Tool: Programs/Services

**Program/Service Description:**

**Program/Service Goal(s):**

**Who Involved and Served Currently:**

**Campus Resources Used Currently:**

**Program/Service Analysis by Assessment Criteria:**

<b>Assessment Criteria</b>	<b>Rating</b>	<b>Success Indicators</b>	<b>Barriers/Challenges</b>
1. Equitable use			
2. Flexible in use			
3. Simple and intuitive use			
4. Perceptible information			
5. Tolerance for error and provision for contingency			
6. Low physical effort			
7. Size & space for approach & use			
8. Supportive community of learners (students, faculty, staff)			
9. Positive learning climate			

**Current Overall Evaluation Rating of the Program/Service:**

**Circle one:**    1 (lowest)                      2                      3                      4                      5                      6 (highest)

**Recommendations for Change:**

**New Resources and Policies Needed to Implement Program/Service:**

**Benefits of Implementing Program/Service:**

